Chicago Sky Season Ticket Membership Terms & Conditions – Updated as of 11/19/2026

By making payment toward Sky Tickets, the purchaser understands and accepts the following provisions.

- **Rights:** Tickets are a revocable license granted to the purchaser by the Chicago Sky for the use of a designated seat in the Wintrust Arena for all purchased home games. The Sky may revoke this license at any time, for any reason, including the reasons listed below.
- **Refunds or Exchanges:** Before purchasing tickets, carefully review your event and seat location. There are no refunds, returns, or exchanges for Season Ticket Memberships or individual ticket purchases. You agree that you will not attempt to evade, avoid, or circumvent and refund prohibitions in any manner with regard to tickets you purchased. You also agree to remain compliant on the payment plan selected at the time of purchase; otherwise your seats are subject to cancellation. If we issue you a refund for a ticket due to a canceled event, we will issue a refund of the price you paid and the refund will be issued using the same method of payment that was used to purchase the tickets.
- **Playoffs:** As a Season Ticket Member, you will have the ability to purchase your seat for all home playoff games, as well as additional seats based on availability. Playoffs are at an additional cost to your membership dues.
- **Automatic Renewal:** You understand and acknowledge that your Sky Season Ticket Membership(s) will automatically renew ("Auto-Renewal") in September of each successive year, unless either you or the Chicago Sky provides written notice of cancellations. Each year, you will be notified of the Sky ticket prices for your seat location and will have thirty (30) days after such notification to opt-out of your Membership. To opt-out, complete and return the Membership Cancellation form. By participating in the Auto-Renewal program, you hereby authorize the Sky to automatically charge your credit card for invoiced season ticket charges, in accordance with the payment schedule set by the Sky, and including any charges in connection with the Auto-Renewal. You understand and agree that the Sky are not liable in any way for erroneous bill statements or incorrect charges and that should an error occur in billing, the Sky's only responsibility is to correct it when and if the Sky receive notice of the error. You understand the Sky reserve the right to terminate this payment option and your participation in the Auto-Renewal program. If your credit card is declined for any reason, you agree that you will be responsible for paying any and all remaining balances immediately. Failure to adhere to the payment schedule specified by the Sky may revoke account privileges if the account is not paid in full or paid in accordance with the payment schedule specified by the Sky. You understand this authorization for Auto-Renewal remains in force and effect until the Sky have received written notification of its termination in such time and manner as to afford the Sky and your credit card company a reasonable opportunity to act.
- **Account Ownership:** The Sky retain the rights to any Ticket Membership accounts that are not renewed on a year-to-year basis. Accounts are not transferable from one individual to another. The primary name on the account shall be recognized as the Ticket Member of record (except with regard to explicitly-identified corporate accounts, for which any authorized corporate officer may act).
- **Ticket Member Conduct:** The Sky reserve the right to revoke any Ticket Membership for lack of payment in a timely manner. All ticket members are responsible for the behavior of any individuals who utilize their tickets. Should the Sky receive complaints about any spectator's behavior, the Sky, at their sole discretion, may revoke the tickets.
- **Age Requirements:** Children 24 months and older are required to have a ticket to gain entry to Sky events at the Wintrust Arena. Children under 24 months of age may enter without a ticket, but must sit on their parent or guardian's lap.
- **Account Info Change:** To edit information on the account such as the ticket mailing address, please contact your Account Executive or the Chicago Sky at 1.866.759.9622 or tickets@chicagosky.net.
- **Cancellation:** Upon cancellation with 30 days notice, you will no longer be obligated for any future payments, but shall not be entitled to any refund for installment payments made prior to the cancellation. Remaining funds on your account may be applied toward the purchase of tickets to mutually agreed upon Sky event(s) at the Wintrust Arena within the Membership (calendar) year.
- **Use of Image:** You (or the user of your ticket for any particular game) grant permission to the Chicago Sky and the WNBA (and its designees and agents) to utilize your images, likeness, actions and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of or at the game in any medium or context for any purpose, including commercial or promotional purposes, without further authorization or compensation.